

# Clear the way for care with **TruBridge** revenue cycle management solutions.



**24% Decrease in  
A/R Days**



**Accounts  
Receivable  
Management  
Service**



**Integrated  
RCM Products**



**97% First-Pass  
Clean Claim Rate**



**Denial  
Management  
Service**



**Early Out  
Service**



**13% Increase  
In Cash**



**Medical Coding  
Service**



**Contract  
Management**



**37% Increase  
In Net Cash  
Collections**



**Patient Liability  
Estimates**



**Revenue Cycle  
Consulting**

# End-to-End Revenue Cycle Optimization

TruBridge leverages a combination of people, products, and process optimization to maximize reimbursement and increase productivity. Let us help you clear the way for care.

## People Services

**Accounts Receivable Management** – A complete billing solution including insurance billing, claim follow-up, private pay collections and receipting that produces average results of a 13% increase in cash collections and 24% decrease in AR Days.

**Early Out** – Collection of both true self pay and after insurance balances producing results of an average 37% increase in private pay cash.

**Insurance Follow Up** – TruBridge implements consistent follow up and claim resolution to ensure thorough attention to the billed but unpaid claims.

**Medical Coding** – TruBridge's certified medical coders offer coding services to fit your specific needs. We guarantee high accuracy rates and quick turnaround times freeing your staff for other important tasks.

**Interim Staffing** – TruBridge fills revenue cycle leadership gaps in order to prevent obstacles often encountered during administration personnel transitions.

## Products

**Patient Liability Estimates** – Improve patient satisfaction, maximize point-of-service collections and equip your staff with the ability to provide transparent pricing with our PLE product.

**Eligibility Verification** – Eligibility Verification allows you to reduce claim denials and carrier rejections by performing on-demand eligibility verification, ensuring the care you provide is covered.

**Claim Scrubbing and Submission** – Submit, validate and process your facility's healthcare claims with ease with this powerful claim management solution.

**Remittance Management** – Remittance advices can be effortlessly gathered and managed with ERA Retrieval and Remittance Management, simplifying workflow and efficiency.

**Denial/Audit Management** – Denial/Audit Management equips your facility with the tools necessary to combat denied and audited claims, assisting in recovering potential lost revenue.

**Contract Management** – Take control over complex healthcare contracts by prospectively pricing every claim submitted to payers, retrospectively pricing every remittance to ensure proper payment was received, and modeling proposed contract terms during payer negotiations.

**Reporting and Data-Mining** – Bring together all of your facility's revenue cycle data and gain a better understanding of your financial health by analyzing reports and utilizing our interactive, drill-in graphs.

## Process Optimization

**Revenue Cycle Consulting** – From pre-registration to balance resolution, TruBridge consultants have years of experience in all areas of revenue cycle management. Our experts will evaluate processes and help implement best practices that will help improve your revenue cycle.

**Care Management Program** – TruBridge Consultants partner with you to develop a customized Care Management Program, providing your organization opportunities to manage chronic care patients and maximize revenue.

**Clinical Documentation Integrity** – TruBridge offers the review and establishment of provider documentation to resolve medical record deficiencies that can impact the quality of patient care and reimbursement shortcomings.

**Upfront Collections Service** – This comprehensive service ensures that all necessary tasks required to prepare patients for their scheduled procedures are completed from eligibility verification to collecting copays and deductibles.

**TruBridge is our financial lifeline. I just don't know where we'd be without them.**

Cumberland County Hospital

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Clear the way for care.

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