



TruBridge COVID-19 Tool Kit Information

As your partner, TruBridge understands the urgent need to safely engage with your patients regarding the COVID-19 outbreak. In an effort to flatten the curve, TruBridge has partnered with QliqSOFT to give our facilities a free user-friendly patient engagement application to help manage care with the TruBridge COVID-19 Tool Kit.

The goal of our tool kit is to reduce exposure at hospitals/clinics for those who believe they may or may not have the virus.

With the TruBridge COVID-19 Tool Kit we are happy to offer the below functionality through the use of a facility-specific QR Code scanned and/or a web-link to launch the engagement:

- Accessible FAQs per the latest CDC and World Health Organization for the patient to gain information on COVID-19 right from their mobile device.
- ChatBot feature for an automated question/answer process with the patient regarding COVID-19 facts and symptoms.
- Live Agent feature with direct one-on-one communication with a clinician/provider through chat and/or video.
- Telehealth feature allowing for direct video communication between a clinician/provider and the patient.

NOTE: The TruBridge COVID-19 Tool Kit is a stand-alone product at this time.

If your facility would like to take advantage of this offering, please contact us at info@trubridge.com and our team will be in touch to get your facility set up as soon as possible.